The Ktunaxa Nation is characterized by the spirit of courage, initiative, innovation, perseverance, and leadership that it has brought to the work of preserving and protecting both the past and the future of its people. This has been accomplished through the exceptional commitment and vision of its human resources. It is therefore expected that employees who represent the Ktunaxa Nation will be committed to honouring the spirit of the Nation’s work by putting their best into all that they do and by conducting themselves at all times ethically, professionally and respectfully.

VISION ADVANCEMENT:
The Ktunaxa Nation Council’s purpose in working together is to achieve a shared vision. Every position within the KNC has a part to contribute

      Strong, healthy citizens and communities, speaking our language and celebrating who we are and our history in our ancestral homelands, working together, managing our lands and resources, within a self-sufficient, self-governing Nation.

POSITION SUMMARY:
The Tenant Support Worker will be working at the Ktunaxa Emergency Shelter and is responsible for working with individuals to provide emotional support, develop skills and access resources to increase clients’ capacity to be successful and satisfied in the living, working, learning and/or social environments of their choice. The Tenant Support Worker provides these services directly or facilitates and coordinates clients’ access to services available on-site and in the community. The Tenant Support Worker focuses on the strengths and capacities of individual clients receiving services and supports.
This position establishes positive relationships with a diverse tenant population including people who are at risk of or are not adequately housed and face safety and security challenges; and may experience compounding barriers, such as trauma, physiological, mental, emotional, and spiritual imbalances. The Tenant Support Worker helps clients overcome the various challenges that arise when living in a social housing environment.
DUTIES AND RESPONSIBILITIES

As a member of this team, the Tenant Support Worker is required to be innovative, flexible, organized and responsive to the needs of Ktunaxa citizens.

- Provide support within the Tenant Support Worker scope, including medication management, harm reduction, safe supply and naloxone training. Conduct wellness assessments within the scope of Tenant Support Worker practice.
- Work with families and individuals, as a member of a multi-disciplinary team, to promote a supportive community environment on each site;
- Develop and facilitate access for clients to social, occupational, spiritual, financial, intellectual, residential, recreational, and educational activities or programs;
- Mediate disputes among clients, to help clients learn to problem-solve such disputes more independently;
- Assist the clients in developing and using individualized wellness plans which may involve: financial related concerns/budgeting, mediating social conflict, assisting individuals with problem-solving, encouraging unit cleanliness and personal hygiene practices;
- Advise clients on provincial and federal income and employment programs, KNC policies, and available support services;
- Establish a positive working relationship with external agencies and other resources within the community;
- Facilitate meetings with KNC employees and/or external organizations to look for possible solutions, to maintain successful tenancies;
- Participate in meetings with site and Health Services staff about tenant needs and required supports, including meetings that adjust the tenant support level component of the site profile; and
- Any other similar, related and reasonable duties and responsibilities as KNC deems appropriate, consistent with the successful candidate’s qualifications and experience.

POSITION QUALIFICATIONS

Academic Requirement:
- Human Service Diploma
- Current CPR certification
- Current Level 1 First Aid

Required Skills, Knowledge and Experience
- Three (3) years related experience
- Understanding of holistic health including all aspects of the mental, physical, emotional, and spiritual quadrants

Knowledge of:
- Ktunaxa history, traditions, culture, society and family life
- best practices in addictions prevention, intervention and postvention
- community engagement and development processes
- assessment and screening techniques in determining addiction and other risk factors
- colonization and the unique history of Indigenous peoples in Canada
• ethical requirements for documentation of addictions incident records, including
  addictions response
• trauma-informed practice as it relates to First Nations
• Demonstrated ability to adjust to unexpected events, problem-solve, and deal with conflict.
• Demonstrated ability to plan, organize and prioritize work.
• Ability to adapt human service skills to the community and cultural setting
• Preferred First Nations community experience
• Knowledge and skills in community nursing
• Excellent organization, critical thinking and multi-tasking skills
• Strong interpersonal skills and ability to work as an effective member of a health team
• Demonstrated effective written and verbal communication skills as well as performing public speaking with confidence.
• A commitment to confidentiality
• MS Word and Electronic Medical Record experience is an asset.
• A valid B.C. Driver’s Licence and reliable vehicle
• Must undergo a criminal records check RCMP/Ministry of Health

The Ktunaxa Nation Council is committed to providing and maintaining a safe and healthy work environment for all employees and the people, Communities and Bands that we serve. Successful candidates must be fully vaccinated against infection by COVID-19. Candidates who are unable to be vaccinated due to a personal characteristic protected under applicable human rights legislation may request to be exempt from this requirement.

Ktunaxa candidates are encouraged to apply; support to apply for this position can be accessed through the Education and Employment Sector Service Center. Ktunaxa Applicants are encouraged to apply for this position regardless of experience or qualifications as on-the-job training may be considered.

Come with your willingness to learn!
Please submit your cover letter and resume telling us what attracts you to the position and how your experiences relate.

Human Resources
Ktunaxa Nation Council
PO 7825 Mission Road
Cranbrook, BC V1C 7E5
KNC-HR@ktunaxa.org
Fax: (250) 489-2438
CLOSING DATE: Open until filled.

We thank those who apply; however, only those selected for an interview will be contacted.