



*We invite you to apply for the position of...*

## **CLINICAL SUPERVISOR - COMPLEX CARE SHELTER**

### **SOCIAL SECTOR**

### **PERMANENT – FULL-TIME**

#### **POSITION SUMMARY**

The Clinical Supervisor of the Complex Care Shelter will work at the shelter location in Cranbrook. The position will provide direct trauma-informed clinical support to individuals in the Ktunaxa Complex Care shelter that align with the Nation's cultural values and beliefs for health, intellectual, emotional, physical, traditional, and spiritual wellbeing. This position will also provide direct clinical supervision, mentorship, and support to the interdisciplinary care team that works with individuals who utilized the Complex Care Shelter. The supervision will include providing education, risk assessment, complex support plan development, and ongoing quality management and improvement.

This position is part of a team of professionals dedicated to the well-being of individuals that have experienced colonial trauma and the multiple corresponding effects such as homelessness and health inequities. The clinical supervisor will be innovative, flexible, organized, and responsive to the needs of complex clients in a low-barrier shelter within the context of harm reduction and eviction prevention. The position will work collaboratively with Ktunaxa community health providers, families, and leaders to support individuals with complex care needs. The Clinical Supervisor will collaborate with external community partners such as IHA Health and Mental Health and Substance use services, primary care, police, justice, and various agencies in an extensive network of community partners. All of the collaboration will honour the right to respect, dignity and self-determination.

#### **DUTIES AND RESPONSIBILITIES**

- Performing intake assessments and developing complex support plans for shelter clients.
- Providing culturally safe and relevant support for clients with other staff members.
- Coordinate trauma-informed risk assessments related to harm reduction, enhanced wellness, and violence risk reduction.
- Follow the Worksafe BC regulations and procedures related to incident investigation and ongoing program enhancement.
- As appropriate, provide referrals to traditional healers and other potential supports based on the person and/or family's needs.
- Maintain basic knowledge of psychotropic medications as prescribed by physicians and nurse practitioners, including side effects of medication.
- Work with the applicable Ktunaxa health care providers to develop safe medication distribution and storage policies and practices
- Coordinate, lead, and/or participate in interdisciplinary case conferences.
- Provide clinical supervision and coordinate cultural supervision.
- Actively participate in wellness team meetings.

- Maintain quality healing and wellness notes (progress notes and records) following standards of practice and legal requirements.
- Commitment to ongoing professional development: maintain professional practice growth and knowledge to reflect current standards of practice. Develop training support pathways and material for Complex Care shelter staff.
- Understanding of relevant BC-based legislation related to the operation of a shelter and client care for people with complex mental wellness and substance use challenges.

## **POSITION QUALIFICATIONS**

### **Academic Preparation**

- Master's degree from an accredited educational institution in an Allied Health, Behavioural, or Social Science field relevant to the position (or related field).
- Current or eligible for full registration with applicable professional college or governing bodies.

### **Experience**

- Past and/or current clinical experience with aboriginal people who have experienced the impacts of colonial trauma.
- General competency in providing trauma-informed services to people who experience concurrent disorders.
- Experience providing clinical supervision in a mental wellness setting.
- Experience and knowledge of decolonizing Mental Wellness Practice.
- Two (2) years of recent experience working with diverse clients with mental health issues and social barriers or an equivalent combination of education, training, and experience
- Understanding of Worksafe hazard risk reduction assessment and follow-up
- Experience in direct service, community-based mental health delivery systems, and experience working with Aboriginal people

### **Required Knowledge Skills & Abilities**

- Ability to provide clinical supervision and support for staff in a complex care shelter environment.
- Provide direct mental wellness and substance use support to individuals, which included harm reduction.
- Provide culturally relevant assessment and co-created wellness support plans, which include collaborative exit plans.
- Comprehensive knowledge of evidence-based practice related to the care of clients or service users needing a complex care shelter
- Broad knowledge of providing or supporting clinical practices which include strengths-based, solution-focused practice and grassroots approach within a patient-centred care model for clients with health/mental health care needs
- Ability to promote client-focused care that demonstrates care for and with clients and families, sensitivity to diverse cultures and preferences, client advocacy and social justice concerns
- Demonstrated understanding of the relevant legislative requirements for complex care and low barrier shelter
- Possess excellent de-escalation skills and can teach/mentor these approaches in a complex care shelter environment
- Comprehensive knowledge of other health disciplines and their role in client care
- Good working knowledge of rotation and schedule development, health system issues, community health care resources, extended stakeholders

- Ability to work respectfully within the Ktunaxa Nation and with external partner agencies.
- Demonstrated ability to work independently and as a team member
- Comprehensive knowledge of adult education principles, methods, and tools
- Demonstrated ability to organize work, set objectives and establish priorities; manage time and resources, implements activities to promote cooperation among the interdisciplinary team and collaborate across disciplines
- Basic understanding of Aboriginal wellness
- Willingness to learn and increase knowledge of the Ktunaxa people
- Excellent communication skills, both oral and written
- Ability to deal with others effectively; and have strong interpersonal skills
- Proficient computer skills with Microsoft Office and Adobe; navigating and accessing relevant online information (e.g. government forms)
- Proven ability to work in a complex support shelter environment in stressful situations
- Consider cultural and social context that shapes and develops clinical impressions and healing plans

#### **Other Skills, Knowledge, and experiences**

- Must possess a valid BC driver's license and reliable vehicle (with business insurance)
- Criminal record check (including vulnerable sectors check)

**The Ktunaxa Nation Council is committed to providing and maintaining a safe and healthy work environment for all employees and the people, Communities and Bands that we serve. Successful candidates must be fully vaccinated against infection by COVID-19. Candidates who are unable to be vaccinated due to a personal characteristic protected under applicable human rights legislation may request to be exempt from this requirement.**

**Ktunaxa candidates are encouraged to apply; support to apply for this position can be accessed through the Education and Employment Sector Service Center. Ktunaxa Applicants are encouraged to apply for this position regardless of experience or qualifications as on-the-job training may be considered.**

*Come with your willingness to learn!*

Please submit your cover letter and resume telling us what attracts you to the position and how your experiences relate.

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**CLOSING DATE: OPEN UNTIL FILLED**

*We thank those who apply; however, only those selected for an interview will be contacted.*