The Ktunaxa Nation is characterized by the spirit of courage, initiative, innovation, perseverance, and leadership that it has brought to the work of preserving and protecting both the past and the future of its people. This has been accomplished through the exceptional commitment and vision of its human resources. It is therefore expected that employees who represent the Ktunaxa Nation will be committed to honouring the spirit of the Nation’s work by putting their best into all that they do and by conducting themselves at all times ethically, professionally and respectfully.

POSITION SUMMARY:

The Aboriginal Care Navigator supports and advocates for all Aboriginal patients/clients, caregivers and their families with the provision of health care services. This position will be focusing on supporting primary health care service delivery and extend to acute health care as required. The Aboriginal Care Navigator is part of the interdisciplinary care network and is a resource for both healthcare providers and Aboriginal patients to ensure care is culturally safe, respectful, and effective. The role will focus on Primary Care Networks (PCN) with some additional liaison focuses as required (i.e. acute care, the transition between acute and primary care). A PCN is a network of local healthcare providers designed to meet patients’ primary care needs. Within a PCN there are family physicians, Nurses and Nurse Practitioners, Allied Health Professionals and Aboriginal Care Navigators, all of whom form partnerships in which they work together to provide health care services.

DUTIES AND RESPONSIBILITIES:

Supporting Patient Attachment/Access:

- Initiates and maintains working relationships with Aboriginal patients to enhance their ability to attach to accessible primary health care services. Supports and advocates on behalf of Aboriginal patients and their families, as needed.

Participating in Team-Based Care:

- Provides follow-up as needed to service referrals within and outside the health care team. Collaborates with Interior Health and the East Kootenay Division of Family Practice health care staff.
- Provides patient-centred navigation for Aboriginal clients and works in conjunction with an
interdisciplinary team of Interior Health and East Kootenay Division of Family Practice employees.

Supporting the Delivery of Culturally Safe and Agile Care:
- Provides consultation as required for health care providers, including health care physicians, regarding the provision of culturally sensitive care. Provides input into local program policies, protocols, or plans.

Supporting the provision of acute care:
- Facilitate patient, family and community voice in patient care planning,
- Participate in the discharge planning process by assisting in the early identification of patients' needs and liaising with the appropriate community agencies and making referrals and coordinating services when requested.

Supporting the Transformation of Care:
- Participates in primary health care planning by assisting in the early identification of patients' needs and liaising with the appropriate community agencies.
- Coordinates meetings between Aboriginal healthcare providers, Interior Health care providers, East Kootenay Division of Family Practice, and other private healthcare providers.

QUALIFICATIONS

Education:
- Diploma in health care or social services field, or two years related education in a social/health-related field and demonstrated social/health-related experience in an Aboriginal context.

Knowledge:
- Comprehensive knowledge of other health care disciplines and their role in patient/client care.
- Knowledge of patients/clients at risk and appropriate legislation acts; e.g. Health Care Consent Act, Mental Health Act, Adult Guardianship Act, Continuing Care Act, Freedom of Information and Protection of Privacy Act as it relates to the rights and obligations of patients/clients and staff.
- Understanding of impacts (trauma-informed) practice, increasing safety (harm reduction) practice, wellness and healing (strength-based) practice, traditional and cultural approaches, relationship-based practice, integrated (collaborative) practice, and experiential (discovery) practice.
- Knowledge of the BC health care system and medical terminology would be an asset; however, not required.
- Knowledge of declarations and significant reviews such as the United Nations Declaration on the Rights of Indigenous People, the Truth and Reconciliation Commission's Calls to Action, and the Missing and Murdered Indigenous Women and Girls Call to Justice.
- Familiarity with health benefits and information (i.e. FNHA, Metis Nation BC, Jordan’s Principle,
Cultural holistic approaches).

- Handles confidential information in a culturally sensitive manner.

Other Requirements:
- Computer skills including the ability to use a computerized patient/client care information documentation system.
- Physical ability to perform the duties of the position.
- A valid driver’s license, reliable vehicle, and business liability insurance.
- Criminal records check is required.
- Commitment to ongoing professional development.

The Ktunaxa Nation Council is committed to providing and maintaining a safe and healthy work environment for all employees and the people, Communities and Bands that we serve. Proof of vaccination is required in accordance with the Ktunaxa Nation Council vaccination Policy.

Internal staff and Ktunaxa people are encouraged to apply; support to apply for this position can be accessed through the Education and Employment Sector Service Center.

Come with your willingness to learn!

Please submit your cover letter and resume telling us what attracts you to the position and how your experiences relate.

Human Resources
Ktunaxa Nation Council
PO 7825 Mission Road
Cranbrook, BC V1C 7E5
KNC-HR@ktunaxa.org
Fax: (250) 489-2438

CLOSING DATE: Open until filled.

We thank those who apply; however, only those selected for an interview will be contacted.